TANVEER MULLICK [mullicktanveer85@gmail.com](mailto:mullicktanveer85@gmail.com)  703-944-0552

**SUMMARY:**

* Results-driven, versatile consultant with over 7+ years of experience as a Business analyst in Retail Industries Strong understanding of various SDLC methodologies such as RUP, Waterfall and Agile with hands on experience in all of them
* Hands on experience working on various SDLC models such as Agile, Scrum, Waterfall, and Rational Unified Process (RUP)
* Exceptional knowledge of GAP analysis and Requirements Traceability Matrix (RTM), and proficient in creating and documenting use cases
* Good understanding of Supply Chain, logistics, sales, and business analysis at both staff and manufacturing locations
* Experience in interpreting and writing Story Card, Use Cases, Functional Requirements, Screen Specs, and Data Mapping documents
* Good with documentation of Business Plans, Requirements, Functional Specifications and Test Cases
* Conducted Joint Application Development (JAD) sessions and worked with stakeholders and Subject Matter Experts (SMEs)
* Experienced working with various teams including off-shore teams working at different time zones
* Knowledgeable with POS (Point-of-Sale) and software for inventory management
* Exceptional Communication skills with diligence in written and oral communication
* Strong Understanding of BI (Business Intelligence) through designing data models, data processing logic, and UI
* Strong with analytical skills and writing use cases, business rules, and other artifacts such as swim lane diagrams, activity flow diagrams and data flow diagrams to effectively articulate and represent business processes, desired outcomes, and requirements
* Strong ability to understand and document critical data through effective data collection, Analysis and Data interpretation
* Exceptional Analytical skills with strong knowledge of advanced excel in pulling out reports
* Conduct user acceptance testing (UAT) to ensure smooth project delivery
* Experience working with XML files to troubleshoot system integration issues

**TECHNICAL SKILLS:**

|  |  |
| --- | --- |
| **Methodologies** | Rational Unified Process, Agile, Waterfall |
| **UML Diagram** | Rational Rose, MS-VISIO, Smart Draw |
| **Requirement Management Tools** | Telelogic - Doors, Rational - RequisitePro, Mercury - Test Director, LenderAssist™ |
| **Bug Tracking Tools** | Rational - ClearQuest, RequisitePro, Mercury - Test Director/Quality center, Serena - PVCS Tracker, Atlassian – JIRA |
| **Databases** | MS-Access 2.0, SQL, PL/SQL Oracle RDF,AIP |
| **Operating Systems** | Windows 2000/NT, XP |
| **Configuration Management** | Rational - ClearCase, Serena - PVCS, MS Share Point |
| **Automation Tools** | Rational Robot, Mercury WinRunner, Mercury LoadRunner |

**PROFESSIONAL EXPERIENCE:**

**CREDIT AGRICOLE New York, NY Sr. Business Analyst Mar-2014-Till Now**

**Job Description**: CREDIT AGRICOLE Responsible for Implementing Dodd-Frank and EMIR regulations in OTC derivative Collateral Management The The data warehouse was being designed. The project followed Agile Scrum methodology Project management based

**Responsibilities:**

* Responsible & Accountable for the trade reconciliation, Margin call clearing & security settlement process for all CP’s under the new EMIR & Dodd-Frank regulations for OTC derivative & Repo Portfolios.
* Executed project using waterfall model and practiced Agile Project Management & specific projects/requirements as appropriate. Used Rally for Agile project management Helped department to improve online database of records, administration, analytics and payment systems across the boundaries of multiple institutions.
* Preparation of daily consolidated statements reporting encompassing OTC derivative & Repo margin call disputes, OTC derivative & Repo clearance & security settlement activities.
* Provide accuracy and transparency to the client in the margin call process by monitoring and analyzing statements and interpreting and complying with the legal agreements.
* Detail oriented and strong project management skills coupled with excellent knowledge of SDLC, Agile Processes and SCRUM.
* Responsible for providing business requirements within an AGILE software development SCRUM environment.
* Contacting external clients (and possibly internal clients) to agree on collateral/margin movements across multiple requirements/obligations while ensuring all transfers are eligible under the appropriate legal document
* Monitoring & escalating the collateral settlement fails in a timely and accurate manner to Credit/Risk Management, Collateral Risk Management and Operations.
* Responding to client inquiries, as and when needed, coordinate with the appropriate Front/Middle Office as well as the core processing area in order to facilitate resolution.
* Used the guidelines and artifacts of the Agile Process to strategize the Implementation in different sprints of the Software Development Life Cycle.
* Identifying and resolving client disputes related to both collateral and trade settlement discrepancies.
* Responsible for Creating & UAT testing for new products and change developments as needed, ensuring changes meet the business and client needs under EMIR & DFA regulations
* Documenting the functional & business requirements related to new changes and provides procedures for audit and compliance approvals.
* Contributing to software process-reengineering efforts aimed at evolving current software development practices to adopt Lean/Agile and Scrum practices.
* Developing a complete understanding of Bank policies and departmental controls and procedures.

**Environment:** UML Waterfall, Agile Scrum Windows XP, SQL, SQL Server, MS Office (Word, Excel, PowerPoint, Visio), HTML, UML, Data warehouse,

**AHOLD USA Carlisle, PA Business Analyst May-2012-Feb-2014**

**Description:** Ahold USA is supply Chain Company and parent of GIANT, Peapod, Eagles, and Stop and Shop. The project was to use implement Oracle Retail Demand Forecast system and integrate it to the legacy systems already present. The present system provided basic forecast on the future demand for supplies. As a result of using Oracle Retail Demand Forecast system the client is able to more accurately predict future demand and replenish their supply using more accurate data. The Business benefit is each store’s inventory will have enough stock to provide to customers based on their demand and avoid overstocking. Overstocking causes holding of capital, which can be used by the company for better investment and under stocking will cause customers to be less satisfied with the service provided, and therefore loss of potential sales.

**Responsibilities:**

* Facilitated JAD sessions with management, development team, users and other stakeholders to refine functional requirements.
* Worked with the development team to ensure successful implementation of the project in a fast-paced agile environment.
* Followed AGILE methodologies, and was involved from gathering requirements to testing phase.
* Documented the user requirements Analyzed and prioritized them and converted them as system requirements that must be included while developing the software.
* Actively participated as a SCRUM Development member in the agile management (SCRUM) i.e. planning project backlogs, 2 week sprints and daily stand up meetings to analyze the time frame and report the status of the project.
* Determined project scope and engineering requirements, estimated schedules, tracked item completion, certified milestones and maintained project documentation and corporate e-commerce web site Testing.
* Analyzed data and created class diagrams and ER diagrams for designing databases.
* Assigned tasks among development team monitored and tracked progress of project following Agile methodology.
* Planned and defined Use Cases created Use Case diagrams, Scenarios and Use Case Narratives using the UML methodologies.
* Used JIRA to track the project updates and ensured the sprints were completed without much discrepancies.
* Worked closely with scrum master to design sprint overview and ensure smooth project delivery.
* Created Activity Diagrams, Sequence Diagrams and ER Diagrams.
* Created Mock-up forms in MS word for better visualization and understanding of the software solution.
* Tracked change requests and monitored workload and schedule.
* Created ensuing use cases, report requirements/templates, scope documents, issue tracking and project plans in an Agile environment
* Developed strategies with Quality Assurance group to implement Test Cases in Test manager for User Acceptance Testing.
* Actively involved with UI team to ensure the project deliverable resembles the requirements.
* Created User Stories, Test Cases utilizing Target Process Agile methodology tool.
* Responsible for application performance from performance modeling, to performance measuring/profiling, to performance tuning.
* Substantial report development experience utilizing SQL Server Reporting Services (SSRS).

**Environment:** Oracle, SDLC,Waterfall, Project Management Agile (Scrum) MS Visio, Microsoft Project,GUI,Word,

**Sam’s Club E-Commerce Location: Bentonville, AK Business Analyst Jul-2010-Apr-2012**

**Project Description**: Sam’s Club Corporation operates membership warehouses, which offer a selection of branded and private label products in a range of merchandise categories in no-frills, self-service warehouse facilities. Sam’s Club was implementing a new system for improving the point of sale performance. New functionality was added to the registers at the store, to keep track of slow moving inventory, over stocked items, stock out so as to ensure optimum level of stock in the store and maximize sales by increasing the speed of credit card sales. The project was to work on a part of supply chain management system; point of sale application, which includes functionalities like credit card processing, accounting, financial analysis and inventory control.

**Responsibilities:**

* Conducted user interviews, gathered requirements, analyzed the requirements using RUP methodology and documented the requirements using Rational Requisite Pro.
* Extracted the Business Requirements from the end users keeping in mind their need for the application and prepared Business Requirement Documents (BRD) using Rational Requisite Pro.
* Responsible for identifying, documenting and testing the data mapping feeds from several reference data systems, to risk applications.
* Created Process Work Flows with supply chain perspective, Functional Specifications, and responsible for preparing Software Requirement Specifications (SRS), Functional Specification Document (FSD).
* Created Process Flow diagrams, Use Case Diagrams, Class Diagrams and Interaction Diagrams using Microsoft Visio and Rational Rose.
* Created Use cases, activity report, logical components and deployment views to extract business process flows and workflows involved in the project. Carried out defect tracking using Clear Quest.
* Responsible for applying object oriented analysis and design (OOAD) principles to create domain models using UML.
* Authored various Use Cases and Activity diagrams, Sequence diagrams using Rational Requisite Pro and used UML methodology to define the Data Flow Diagrams (DFD).
* Provided coaching on Agile values and practice to other teams within the company.
* Responsible for performance modeling, evaluating the application performance and performance tuning of the applications.
* Responsible for Data Extraction, Data Compilation, Data Analysis, Data Manipulation and Data Validation using SQL queries in a MS SQL Server 2005 environment.
* Generated XML documents using the XML Output Stage.

**Environment:** SDLC,MS Projects, MS Visio, MS Word, MS Excel, MS PowerPoint, MS Outlook, UML, Windows SQL, Rational Rose

**Wal-Mart Inc (Bentonville, AR) Support of E-c applications Business Analyst Oct-2008-Jun-2010**

**Project Description:** Understanding the various Ecommerce applications and support them. Analyze the various Ecommerce applications used by the US retailer and improve their performance, provide permanent fixes for issues by identifying the root cause, work with the business deeply to understand their future requirements and work upon scalability of the Ecommerce applications

**Responsibilities:**

* Responsible for the business application management, reposting to the high-level management as well as business users internally and externally.
* Responsibilities involved handling tickets, working on system enhancements and fixing root cause for production issues which would in turn reduce production issues.
* Understanding and documentation of Support processes, developed the System Study and Appreciation Document through intense analysis of the existing system
* Drafted business requirements (BRD) through iterative interactions with business stakeholders and created the functional design (FSD) of the system enhancements.
* Responsible overall for the timely building of new Infrastructure and migration of data
* Supervised products, competition, best practices, and marketplace
* Helped teams in application design and development and managed the entire delivery of the application to the business
* Conducted and coordinated within the team, within the project group, business management team and with business users/customers.
* Implemented and observed the impant Endeca eCommerce tools on search and user experience
* Expertise in developing Business Intelligence and Data Warehouse applications. Creating Universes for Adhoc reporting and also for Dashboards. Creating Full Clients and Web Intelligence Reports.
* Salesforce.com configuration experience in creating or configuring Custom Objects, Custom fields, Dependent Picklist, Custom Tabs, Role based Page layouts, Validation Rules, Email Templates, Workflow Alerts and Actions, Workflow Approval, Approval Processes, Custom Reports and Report folders
* Involved in supporting application, customers and resolving application problems.
* As Scrum Master, created and prioritized the Back Log in Rally, coordinated Planning Sessions
* Worked as a liaison between the product development, technology and internal business units.
* Transfer projects from Waterfall to Scrum are major responsibility.
* Involved in creating the User Interface (UI) Prototypes for various report documents and statements to detail the completion of the clearance transaction
* Handled issue management, issue resolution and quality control for the entire project through interactions with business users, IT stakeholders and development team

**Environment:** UML, Agile Scrum, Rational Requisite Pro, Rational Clear Quest, MS Office Toad, Data warehousing, MS SharePoint, MS Project, MS Visio, SQL, Oracle, HTML